ใบความรู้ที่ 27 เรื่อง Making Reservations หน่วยการเรียนรู้ที่ 4 แผนการจัดการเรียนรู้ที่ 27 เรื่อง Travelling รายวิชาภาษาอังกฤษ อ23101 ภาคเรียนที่ 1 ชั้นมัธยมศึกษาปีที่ 3

Example: Situation 1

Receptionist: Good morning, Grand Hotel. May I help you?

Customer: Yes, please. I'd like to book a room.

Receptionist: Would you like a single or a double room?

Customer: A single room, please.

Receptionist: How long will you be staying?

Customer: I'll be arriving on July 10th and staying for 3 nights.

How much is it per night?

Receptionist: 1000 baht a night, sir.

Customer: Is breakfast included?

Receptionist: That's right. May I have your name, please?

Customer: Sure. My name's John Kay.

Receptionist: How do you spell your last name?

Customer: K-A-Y.

Receptionist: This is your key. Have a nice stay.

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Example: Situation 2

Customer: I would like to make a hotel reservation.

Receptionist: What day will you be arriving?

Customer: I will be arriving on May 14th.

Receptionist: How long will you be staying?

Customer: I need the room for 3 nights.

Receptionist: How many people will be staying in the room?

Customer: I will be staying in the room alone.

Receptionist: Would you like a smoking or nonsmoking room?

Customer: I need a nonsmoking room.

Receptionist: We have booked a room for you. Please be sure

to arrive before 4:00 on your check-in date.